

Hybrid

Multifunctional self-service counter

In collaboration with SITA, INTOS introduces the new full fledged Hybrid Self Service Bag Drop. This self-service platform concept enables the seamless transition from a traditional check-in infrastructure to a stand-alone self service platform for passengers. The HYBRID self service check-in is designed to be used as either a traditional or self service bag drop (SSBD) counter. A check-in agent can switch the HYBRID counter between a traditional or self-service mode in an instant.



INTOS x SITA

The HYBRID self service bag drop is developed in collaboration with SITA, world's leading specialist in airport information technology & airport operation systems. The HYBRID counter features the award winning SITA Smart Path TS6 kiosk. This cleverly designed and highly customizable device can be used for various applications. Therefore, the HYBRID counter has a high level of flexibility and is a future proof solution. The TS6 kiosk is easy to use and is supported by SITA Global Services (SGS). This provides global business continuity and monitoring through a flexible service model.

SITA

Smart service-oriented and sustainable design

Durable materials and smart engineering make the HYBRID a state-of-the-art counter solution. Its distinctive design is based on accessibility, service and ergonomics. It also has a flat frontal surface that offers a passenger-friendly solution. The front panel of the HYBRID is made of sturdy surface that is hard-wearing, highly resistant, antibacterial and requires minimal maintenance. The counter design also supports its function; no additional connection space is required for installation.

Features & benefits

- ▶ Hybrid counter with versatile and modern design
- ▶ Compact, space saving, solution in design and integration
- ▶ Safe and secure self service bag drop solution
- ▶ Maximum flexibility in baggage drop process
- ▶ Seamless integration by SITA with airport baggage handling system
- ▶ Natural wayfinding, where it is visually clear if the counter is to be used as a self-bag drop
- ▶ Customer friendly design with flexible branding options

Traditional counter in HYBRID design

INTOS understands that airports do not change their operations overnight. That is why INTOS offers the HYBRID-ready as a traditional counter in the same eye-catching design, without the SITA kiosk. The flexible HYBRID-ready can be transformed into the full HYBRID at a later stage, with little impact on operations and without replacing the entire counter.



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Why INTOS?

- ▶ Airport experience since 1991
- ▶ Own factory in the Netherlands
- ▶ Realizing projects world-wide
- ▶ High quality level
- ▶ Standard products and custom design
- ▶ ISO 9001, ISO 14001
- ▶ FSC, PEFC certified
- ▶ SSC ** certified
- ▶ Offices in the Netherlands and Dubai

